

VEEP ANNUAL REPORT INSTRUCTIONS

Frequently asked questions about the VEEP Annual Report are addressed below, followed by instructions for completing the report using the online reporting system. If you need further assistance, contact Keith Boisvert at (804) 698-4225 or kaboisvert@deq.Virginia.gov.

What is the purpose of the VEEP annual report?

The VEEP annual report has three main purposes:

- It allows you to demonstrate your facility's pollution prevention and environmental management progress.
- It allows VA DEQ to confirm that your facility is maintaining its qualifications under the program; and
- It informs VA DEQ and the public on the effectiveness of the VEEP program.

What categories of information are requested on the report?

The annual report is divided into five pages:

- General Information
This section asks for background information on your facility.
- Environmental Impact Reporting
This section asks for information on the results of your Environmental Management System (EMS) and/or pollution prevention program.
- EMS and Environmental Performance Update
This section requests information on EMS development and compliance issues.
- Additional Information
This section provides space to provide any other relevant information and to attach documents.
- Submit
This section is where you indicate that the information contained in the report is accurate and submit the report.

Will I need to provide any confidential business information on the form?

No, please do not include any confidential business information (CBI) on your annual report. Please keep in mind that VA DEQ intends to make the report publicly available on its website.

What process do multiple-facility organizations use to complete and submit the annual report?

Multiple-facility organizations that applied as one entity may report as one entity; otherwise, all reports should be facility-specific.

Do I need to submit a VEEP annual report if my facility is also a member of EPA's National Environmental Performance Track?

No, VEEP members that are also members of Performance Track do not need to submit a VEEP annual report in addition to the Performance Track Annual Performance Report.

How do I submit my report?

Once you have completed your report, go to the last page, initial and date, and select “Submit Report.”

What happens after I submit my report?

VA DEQ staff will review your report. You may be contacted if the reviewers identify areas of the report in need of revision or further clarification. Otherwise, you can expect that your information will be made publicly available and/or used for VEEP program evaluation and outreach purposes.

How do I revise a report that I have already submitted?

When you submit your report, it will be delivered to VA DEQ for review. During the review period, you will not be able to access the report for revision purposes. If you need to make corrections or modifications to your report during this period, please contact Keith Boisvert at (804) 698-4225 or kaboisvert@deq.Virginia.gov.

How long will it take for VA DEQ to review my report?

Depending on the volume of reports received, DEQ will strive to review them within 5-7 work days.

General Information Page

Facility Name: Enter the name of your facility as you would like it to appear on program documents and materials.

Prior Facility Name: If applicable, enter the prior name of the facility reported to VEEP.

Membership Level: Indicate if your facility is an E2, E3, or E4 member.

Facility Contact: Enter the name, phone number, and email of the primary facility contact for VEEP.

Facility Permit Numbers: Enter permit numbers for all permits held by your facility:

Hazardous Waste: A facility's hazardous waste EPA ID number is a 12-digit alphanumeric number that starts with the prefix VA, VAD, VAP, or VAR.

Solid Waste: A facility's solid waste permit number begins with either the letters SWP or PBR and is followed by a 3-digit number.

Water: There are several types of water discharge permits. VPDES individual permit numbers begin with VA and are followed by 7 numbers. VPDES general permit numbers begin with VAG or VAR and are followed by 6 numbers. VPA individual permit numbers begin with VPA and are followed by 5 numbers. VPA general permit numbers begin with VPG and are followed by 6 numbers.

Groundwater withdrawal: Ground Water Withdrawal Permits typically start with GW followed by seven digits (although some earlier permits begin with E).

Wetlands (VWP): The individual permits and general permits have the same numbering convention, which the Virginia Marine Resource Commission assigns. An example would be 05-2534 (the 2-digit year followed by 4 numbers).

Toxic Release Inventory: A TRI number is used in the Toxics Release Inventory (TRI) for Emergency Planning and Community Right-to-Know Act. It begins with a five digit number followed by a combination of 10 letters, or 10 letters and numbers.

Air: Air permits do not have a standard numbering convention.

Facility Registration System: An FRS number identifies facilities, sites or places subject to environmental regulations or of environmental interest). It begins with 1100 followed by 8 digits.

Other: Enter the names and numbers of any other environmental permits held by the facility.

Environmental Impact Reporting: Indicator Selection Page

Starting in 2005, VEEP members are required to make commitments to reporting on environmental impacts, and to track impact reductions. These commitments are typically for the term of membership (3 years). Commitments vary by level of membership:

- E2— must commit to and track reductions for at least one impact
- E3-- must commit to and track reductions for at least two impacts
- E4-- must commit to and track reductions for at least 2 impacts and report on commitments to sustainable environmental progress and community involvement.

The VEEP Reporting System provides one page for reporting on each indicator. Select your facility's indicators using the dropdown menus for category and indicator. The complete listing and explanation of categories and indicators is presented in the table starting on the next page. VEEP has expanded the selection of indicators available and has made indicators more specific. Facilities in their second and third year of reporting are encouraged to continue to report on indicators that they have reported on in previous years to the extent possible.

Note that members should not double-count environmental impacts. For example, a member should not report on both a reduction in on-site energy use and the associated reduction in an air emission, nor should a member report on both reclaimed water use and total water use.

Each indicator is associated with standard units for reporting purposes. The following common unit conversions may be helpful for reporting using standard units:

1 (short) ton = 2000 lbs (*please do not use metric tons for reporting to VEEP*)

1 acre = 43,560 square feet

To assist with applicable energy conversions, please use the following website:
<http://www.onlineconversion.com/energy.htm>

CATEGORY	INDICATOR	UNITS	NOTES
Air Emissions <i>(from facility point sources, mobile sources, and/or on-site electricity generation. Members may not report reduced air emissions from a reduction in purchased electricity.)</i>	Greenhouse Gases (GHGs)	lbs, tons	GHGs include CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, and SF ₆ .
	Nitrous Oxide (NO _x)	lbs, tons	
	Particulate Matter (PM)	lbs, tons	PM includes PM ₁₀ and PM 2.5.
	Sulfur Dioxide (SO _x)	lbs, tons	
	Toxics	lbs, tons	Toxics include all emissions regulated as hazardous air pollutants (HAPs) or that require TRI reporting.
	Volatile Organic Compounds (VOCs)	lbs, tons	Some VOC emissions are also HAPs. For these emissions, choose the VOC indicator.
	Other Air Emissions	lbs, tons	Use the "other" indicator only if the emission cannot be categorized by one of the indicators provided.
Energy Use	Purchased Electricity	kWh, MWh, MMBtu, Btu	Refers to electricity purchased from a utility.
	On-Site (i.e., natural gas, fuel oil)	MMBtu, Btu	On-site sources refer to sources combusted on site, and generally include all sources other than purchased electricity.
	Total Energy Use	MMBtu, Btu	Use this indicator if you want to report your total energy use, including electricity and all on-site sources.
	Other Energy Use	(all Energy Use units)	Use the "other" indicator only if the energy use source or use cannot be categorized by one of the indicators provided.
Water Discharges	Biological Oxygen Demand (BOD)	lbs, tons	Refers to BOD as it is defined as a conventional pollutant regulated by NPDES.
	Chemical Oxygen Demand (COD)	lbs, tons	Refers to COD as it is defined as a non-conventional pollutant regulated by NPDES.
	Nutrients	lbs, tons	Nutrients include nitrogen and phosphorous.
	Sediments	lbs, tons	
	Suspended Solids (TSS)	lbs, tons	Refers to TSS as it is defined as a conventional pollutant regulated by NPDES.
	Toxics	lbs, tons	Toxics include all discharges regulated as toxic by NPDES permitting or that require TRI reporting.
	Other Water Discharges	lbs, tons	Use the "other" indicator only if the water discharge cannot be categorized by one of the indicators provided.
Water Use	Virgin Water Use	gallons	Virgin water use refers to fresh water use.
	Reclaimed/Recycled Water Use	gallons	
	Total Water Use	gallons	Use this indicator to report your total water use, including virgin and reclaimed/recycled water use.
	Other Water Use	gallons	Use the "other" indicator only if water use cannot be categorized by one of the indicators provided.
Waste	Hazardous Waste Disposed	lbs, tons	Hazardous waste disposed refers to all incinerated or landfilled RCRA-regulated wastes or wastes for which TRI reporting is required.

CATEGORY	INDICATOR	UNITS	NOTES
	Hazardous Waste Recycled	lbs, tons	Hazardous waste recycled refers to all RCRA-regulated wastes or wastes for which TRI reporting is required, when the waste is recycled on or off-site.
	Non-hazardous Waste Disposed	lbs, tons	Non-hazardous waste disposed refers to all non-regulated wastes that are incinerated or landfilled.
	Non-hazardous Waste Recycled	lbs, tons	Non-hazardous waste recycled refers to all non-regulated wastes that are recycled on or off-site.
	Other Waste	lbs, tons	Use the "other" indicator only if the waste cannot be categorized by one of the indicators provided.
Material Use	Hazardous Material Use	lbs, tons	Hazardous materials could be considered any materials for which a Material Safety Data Sheet is required in an occupational context, or where the use of the material produces a regulated emission (such as ozone-depleting substances).
	Non-hazardous Material Use	lbs, tons	
	Recycled Material Use	lbs, tons	Recycled materials use refers to the use of materials that have at least some percentage of materials that were previously used by industry or consumers.
	Other Material Use	lbs, tons	Use the "other" indicator only if the material cannot be categorized by one of the indicators provided.
Land Use	Land Preserved	square feet, acres	Land preserved refers to land in its natural state which is aside to preclude development or other non-recreational uses.
	Land Restored	square feet, acres	Land restored refers to non-pristine land that is cleaned up and/or restored to its natural state.
	Other Land Use	square feet, acres	Use the "other" indicator only if the land use cannot be categorized by one of the indicators provided.
Product Performance	Projected Product Lifetime Energy Use	kWh, MWh, MMBtu, Btu	Projected Product Lifetime Energy Use should be calculated by multiplying the product's energy use per hour by the number of hours estimated for the product's lifetime, and then multiplied by the quantity of units produced in the reporting year.
	Projected Product Lifetime Water Use	gallons	Projected Product Lifetime Water Use should be calculated by multiplying the product's water use per hour by the number of hours estimated for the product's lifetime, and then multiplied by the quantity of units produced in the reporting year.
	Projected Product End-of-Life Waste	lbs, tons	Projected Product End-of-Life Waste should be calculated by multiplying the mass of the product that cannot be recycled at end-of-life by the quantity of units produced in the reporting year.

CATEGORY	INDICATOR	UNITS	NOTES
	Packaging Waste	lbs, tons	Packaging waste should be calculated by multiplying the mass of the product packaging that cannot be recycled by the quantity of units produced in the reporting year.
	Product Performance Other	(all Product Performance units)	Use the "other" indicator only if the product cannot be categorized by one of the indicators provided.
Other	Other	(all units)	Use the "other" category and indicator only if the impact cannot be placed within an available category.

Environmental Impact Reporting Page

VEEP online provides one reporting page per indicator selected. You may choose additional indicators to report on by using the Back button to navigate back to the page where you add indicators.

Step 1: Additional Information on Indicator (e.g. specific pollutant, process, and/or project)

In the box provided, enter information to further describe the environmental impact addressed. If the impact addresses a subset of the indicator (for example, a specific VOC or air toxin), indicate the subset addressed. If the impact addressed is associated with a specific manufacturing or other process, or if the initiative to address the impact is part of a specific facility project, note that as well. Include any other information on the impact that would help VEEP and the public understand the impact and the facility's efforts to improve environmental performance related to it, including any circumstances that are delaying or preventing progress.

Step 2: Normalizing Basis

"Normalization" provides a way to relate changes such as those in energy or water use or pollution levels to changes in production or some other factor such as sales volume, hours worked, etc. Because of these changes, the actual volumes of waste generated or air emissions released may not tell the real story about efforts to reduce pollution. For example, a facility may have found ways to reduce waste by 10%, but then doubled production, resulting in a major increase in total waste. Normalization can help the numbers show what has actually been accomplished.

The first part of normalizing is to choose a normalizing basis. Choices available in the dropdown menu include:

- Number of production hours
- Square footage of facility
- Units of product produced
- Number of employees
- Employee hours worked
- Number of products sold
- Dollar value of products sold

Choose the normalizing basis that best corresponds to the indicator; a facility may use different bases of normalization for different indicators. For example, air emissions, discharges to water, and hazardous wastes generated typically have a direct relationship to production; thus, it is best to use a production-related normalizing basis where applicable. Other indicators may not have as direct of a relationship to production, and facilities may thus want to use a different normalizing basis for these indicators. Once a particular basis for normalizing has been selected,

it must be used in future reports. If your facility has previously reported on the indicator, please select the normalizing basis that best matches the basis chosen previously.

Use the "Normalizing Basis Notes" field to provide any additional detail on the normalizing basis for the indicator. For example, if you choose "Units of product produced" as the normalizing basis, it would be helpful to specify what the units refer to (e.g., automobiles assembled, circuit boards manufactured).

Step 3: Reporting Actual and Normalized Quantities

The VEEP term of membership is for three years; your facility reports environmental performance on each indicator during every year of membership. During this first year of online reporting, your facility will need to provide past data for indicators that you have reported on previously. Data that you provide on this year's report will be saved in the system and pre-filled in your facility's annual report for next year; neither you nor any other staff member completing next year's report will need to provide past data.

The reporting table includes 4 reporting columns to capture data for the facility's baseline, first year, second year, and third year of reporting. Columns to use and years to specify vary by membership tenure; please use the columns as follows:

First year reporters: Baseline = 2004, Year 1 = 2005

Second year reporters: Baseline = 2003, Year 1 = 2004, Year 2 = 2005

Third year reporters: Baseline = 2002, Year 1 = 2003, Year 2 = 2004, Year 3 = 2005

Actual Quantity: In this row, enter the current measurement of the environmental indicator for the year specified. All measurements should be based on the calendar year. Do not report the difference in performance between this year and the previous year; simply report the current measurement.

Normalizing Ratio: A normalizing ratio allows for the conversion of the actual quantity to a normalized quantity, while protecting the confidentiality of production levels, product content, or other sensitive information. The normalizing ratio divides the current measure of the normalizing basis by the measure of the normalizing basis in the baseline year. The normalizing ratio for the baseline year is always 1, which is pre-filled.

For example, if your facility is using "Number of units produced" as a normalizing basis, then the normalizing ratio will be the current rate of production divided by the rate of production in the baseline year. The baseline year remains the denominator for all three years of annual reporting. For example, if the current year is 2005 and your baseline year is 2004, then the equation for determining your normalizing factor is:

$$\frac{\text{Number of units produced in 2005 (Current)}}{\text{Number of units produced in 2004 (Baseline)}}$$

For example,

$$\frac{1.2 \text{ million cars}}{1 \text{ million cars}} = 1.2 = \text{normalizing factor for 2004}$$

Enter the normalizing ratio into the field corresponding to the reporting year.

Normalized Quantity: The normalized quantity is calculated by dividing the actual quantity by the normalizing factor. Enter the normalized quantity into the field corresponding to the reporting year.

Units: Choose the unit from the dropdown list corresponding to the quantities entered. See page 4 for common unit conversions.

An example reporting table is presented below for a facility in its second reporting year:

	Baseline	Year 1	Year 2	Year 3
Year	2003	2004	2005	2006
Actual Quantity	200	180	170	
Normalizing Ratio	1	1.08	1.12	
Normalized Quantity	200	166.67	151.79	

Step 4: Cost Savings

VEEP is interested in collecting information on cost savings realized from improving environmental performance on reported indicators. Cost savings could include energy, water, or materials use savings; reduced labor, maintenance, or operating cost savings; reduced administrative or compliance costs; or any other cost savings. If you provide a numerical estimate of cost savings, please provide qualitative description of the cost savings in the field provided. If a numerical estimate of cost savings is not available, facilities are also welcome to provide a description of cost savings without providing a numerical estimate.

All instructions for completing the remaining pages of the report are contained on the online pages. If you need further assistance, contact Keith Boisvert at (804) 698-4225 or kaboisvert@deq.Virginia.gov.